Coordinated Entry Process Overview

Steps to Housing with Connectors and Participants

Engagement

Connectors engage with people experiencing homelessness to build relationships and support immediate needs.

Housing Needs Assessment (HNA)

Connector and participant have conversations and may complete a Housing Needs Assessment. The HNA provides information on the participant's circumstances, needs, desires and strengths.

Housing Action Plan (HAP)

Connector and participant may use the Needs Assessment to identify areas to work on together and create a Housing Action Plan. Steps in the Plan connect participants to help they may need to secure housing, income, and other services.

Housing Secured

Participants continue to get support to identify a solution and regain housing in the community. Those with a program referral are supported to get into the housing program they are referred to.

Shelter/Temporary Housing

Designated Connectors may refer eligible participants directly to shelter if beds are available. *Due to supply limitations most participants will not get immediate shelter.*

Steps at the County Housing for Health Office

Scoring

When completed, the HNA is automatically sent to the County Housing for Health office and a score is calculated.

Participant may be added to housing queue

Some participants who are eligible and score highly are added to a queue for limited permanent housing resources. H4HP will notify the Connector if this happens. *Only a small percentage of participants are added to this queue.*

Referral

H4HP refers households from the housing queue based on availability and eligibility. Connectors are notified when this happens.